







SERVICES FOR EPIC ENVIRONMENTS

Streamline Operations With Epic Expertise

Tegria's certified team offers a full range of customized Epic support services for healthcare organizations, from enterprise managed services to individual resources.

- ✓ Enterprise Architecture
- ✓ End User Training + Support
- ✓ Integration Expertise
- ✓ Implementation Services
- ✓ Tier 1 Epic Help Desk Support
- ✓ Application Support
- ✓ Azure Cloud Deployment
- ✓ Advanced Reporting
- ✓ MyChart Patient Support
- ✓ Break/Fix, Maintenance, and Upgrades

Best-in-Class Solutions + Services

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Improved First Call Resolution
 Tegria's certified professionals quickly resolve break/fix incidents, manage maintenance and upgrade activities, and deploy new features for all Epic applications.
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Customized Learning
 Our credentialed trainers build your training environment, create and maintain training materials, and deliver classroom training for an in-person approach.
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Seamless Interfacing
 Our healthcare-focused team of experts implement and maintain seamless interfaces between Epic and other systems so your staff can focus on other priorities.
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Actionable Insights
 Our certified resources provide expert analytics and actionable insights using Epic reporting tools like Reporting Workbench, Radar, SlicerDicer, and Clarity.
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Streamlined Technology
 We oversee Epic-approved hardware, client-server, and databases, providing data migration, cloud backup, and disaster recovery solutions.
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Enhanced Experiences
 We provide a better experience for providers, staff, and patients with immediate, personalized support for your workflows.



SERVICES FOR EPIC ENVIRONMENTS

Your Healthcare Transformation Partner

Tegria is a global healthcare consulting and services company that partners with provider and payer organizations to transform healthcare. Tegria’s global team of more than 1,000 experienced professionals has helped drive meaningful change for more than 650 provider and payer clients across North America and Europe. Tegria has been ranked and recognized in consecutive Best in KLAS reports, including a #2 ranking in the 2026 Best in KLAS: Software & Services report for Overall IT Services Firm and Best in KLAS recognition for Payer IT Consulting (2025) and Application Hosting (2024).

Here for Healthcare IT



Healthcare-Focused

Our roots in healthcare give us a deep understanding of industry operations, workflows, and technologies.



Client-Centered

Our approach starts with listening and centers around helping our clients succeed today and in the future.



Results-Driven

Our integrated solutions drive meaningful change to advance care and improve performance.



Market-Leading Solutions

Ranked #2 Overall IT Services Firm

Ranked in the Top 5 for IT Planning & Assessment firms

100% of Tegria’s IT Planning & Assessment clients said they would use our services again.

Supporting Long-Term Success

Tegria fostered **a high level of trust** across the project team, operational staff, and shared service partners, and the firm remains **actively engaged** today.”

CIO, October 2025, collected by KLAS Research

Tegria has been **an amazing partner** to our organization. They have shifted their managed service model to **meet the support needs of our organization”**

Director, August 2025, collected by KLAS Research

Tegria already has everything. **They are a great partner**; everything works well. They have never had a problem. **I have no reason to look elsewhere.”**

Director, April 2025, collected by KLAS Research